رقم التسجيل	IT00056-23
تاريخ التسجيل	2023 - 4 - 28

اسم الجهة الشارية	مصرف لبنان – مديرية المعلوماتية
عنوان الجهة الشارية	الحمراء – شارع مصرف لبنان
اسم المورد/المقاول	Oracle
قيمة العقد والعملة	16,182.95 USD

ان اجراء الإتفاق الرضائي هذا يستند الى احكام الفقرة (1) من المادة 46 من قانون الشراء العام، وان توفر شروط التعاقد بالتراضي هو على مسؤولية الجهة الشارية دون سواها.

ملخص لأهم الأحكام والشروط المطلوبة في عقد الشراء:
خدمات معلوماتية ودعم مقدمة من قبل شركة Oracle للعمل على دعم النظام المحاسبي المالي Oracle EBS موضوع العقد المبرم مع الشركة رقم 3294476 وذلك لمدة سنة ابتداءا من 2023/1/27 لغاية 2024/1/26، وجرى إضافة برامج للمشتريات والمخزن مع الشركة موضوع العقد رقم 4074783.

توقيع مسؤول الجهة الشارية
مدير المعلوماتية في مصرف لبنان
المهندس علي نحلة

ORACLE

TECHNICAL SUPPORT SERVICES RENEWAL ORDER

GENERAL INFORMATION

OFFER EXPIRATION		ORACLE: Oracle MEO	
Support Service Number:	4074783	**Oracle Contact Information:** Oracle Premier Support Digital Renewal Center	
Offer Expires:	20-Apr-23	Call:	27214007248
		Chat:	Chat on My Support Renewals
		Request Assistance:	Click to Request Assistance

CUSTOMER: Banque Du Liban

CUSTOMER QUOTE TO		CUSTOMER BILL TO	
Account Contact:	Issam Hajj Ali	Account Contact:	Maya Kanj
Account Name:	Banque Du Liban	Account Name:	Banque Du Liban
Address:	Information Technology Masref Loubnan Street Masref Loubnan Building A LB 11-5544 2nd Basement Beirut Lebanon	Address:	Information Technology Masref Loubnan Street Masref Loubnan Building A LB 11-5544 Fourth Beirut Lebanon
Telephone:	3 099938	Telephone:	-+9611750000
Fax:		Fax:	
E-mail:	IHajjali@bdl.gov.lb	E-mail:	MKanj@bdl.gov.lb

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please take a minute to make sure the email information entered above is correct. Your email address is particularly important because Oracle may email You certain notices about technical support services. If You need to make any changes to the Customer information above, You can either login to your My Support Renewals account and select "Update Quote to Information" to edit Your "Quote To" information and You can edit Your "Bill To" information at check out. Alternatively, this information can be updated by providing Your current information along with Your support service number 4074783, to Oracle per the General Information section above.

RL_Global_Auto_Renew_Eligible_v061621

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Inventory Management - Application User Perpetual	16853910	10		FULL USE	21-Apr-23	20-Apr-24	3,235.89
Oracle Order Management - Application User Perpetual	16853910	10		FULL USE	21-Apr-23	20-Apr-24	3,235.89
Oracle Purchasing - Application User Perpetual	16853910	10		FULL USE	21-Apr-23	20-Apr-24	3,235.89
Oracle Sourcing for Oracle Purchasing - Application User Perpetual	16853910	10		FULL USE	21-Apr-23	20-Apr-24	6,475.28

Program Technical Support Fees: USD   16,182.95

Total Price: USD   16,182.95

Plus applicable tax

NOTES

- If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

OPT IN TO AUTO RENEW

We want to make renewing Your Oracle support services even easier. The technical support services in this renewal can be enrolled in Auto Renew. With Auto Renew, the Support Period will be automatically extended for an additional Support Period. If You opt in to Auto Renew, You will be automatically invoiced and won't have to continue to accept the renewal for these services year after year. More information about Auto Renew is in the Technical Support Services section below.

You will be given the option to enroll the technical support services in this renewal in Auto Renew going forward when You accept this renewal on My Support Renewals. If You are unable to renew online but would still like the technical support services in this renewal to be Auto Renewed going forward, please follow the instructions in the Renewal Processing section below.

RL_Global_Auto_Renew_Eligible_v061621

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Banque Du Liban represents that Customer has authorized Banque Du Liban to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. Banque Du Liban agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Banque Du Liban agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of Banque Du Liban to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at http://www.oracle.com/us/support/policies/index.html.

The technical support services in the Service Details section above are eligible for Auto Renew. If you choose to opt in to Auto Renew by either selecting the Auto Renew option at checkout for this renewal on My Support Renewals or by completing and returning the Auto Renew Enrollment section below, then at the end of the Support Period, the technical support services will Auto Renew for an additional Support Period at the fees specified in the renewal order, which will be sent to You for Your information prior to the support service renewal Auto Renewing. The renewal order will include Oracle's then current percentage increase over the prior year's fees (except as otherwise agreed). If You would like to cancel Auto Renew for a future Support Period, You must provide Oracle with written notice no later than 30 days prior to the end of the active Support Period. Oracle can also cancel the Auto Renewal of Your technical support services by providing You with written notice no later than 90 days prior to the end of the active Support Period informing You that Oracle will not Auto Renew the applicable technical support services.

The technical support services renewed under this renewal order are governed by the terms and conditions of the applicable agreement identified below ("agreement"):

- The agreement that You executed for technical support services for the programs and/or hardware listed in the Service Details section above with Oracle or a vendor acquired by Oracle. Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired; or
- If You do not have an existing agreement for technical support services with Oracle, You agree that the terms of the Online Transactional Oracle Master Agreement located at https://www.oracle.com/corporate/contracts/contract-documents/master-agreement.html, that is in effect at the time You accept Your renewal order, govern the provision of technical support services ordered under this renewal order, as well as Your rights to use updates and other materials provided or made available by Oracle under technical support services. If applicable, You should review the Online Transactional Oracle Master Agreement prior to entering into this renewal order.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

Support Service Number: 4074783

RENEWAL PROCESSING DETAILS

Please renew the technical support services on this renewal order on My Support Renewals.

If You are unable to renew using My Support Renewals, You can renew using the options below. Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle.

Technical Support fees are invoiced Full in Advance. All fees payable to Oracle are due within 60 DAYS NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

AUTO RENEW ENROLLMENT

If You would like the technical support services in this renewal to be enrolled in Auto Renew going forward, please select the Auto Renew option at checkout on My Support Renewals.

PAYMENT DETAILS

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 4074783
- Total Price: USD 16,182.95 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Banque Du Liban agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services renewed under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

_____ Banque Du Liban does not issue purchase orders.
_____ Banque Du Liban does not require a purchase order for the services ordered hereto.

Banque Du Liban certifies that the information provided above is accurate and complies with Banque Du Liban's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Banque Du Liban agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation will apply.

The signature below affirms Banque Du Liban's commitment to pay for the services ordered in accordance with the terms of this renewal order.

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Banque Du Liban

_____
Authorized Signature

_____
Name

_____
Title

_____
Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.

Payment for the technical support services ordered hereto should be sent to:

ORACLE SYSTEMS LIMITED
Dubai Internet City, United Arab Emirates
BNP Paribas
IBAN: AE77 018 6685 0625 4100 2784 (AED)
Account: 0200 629861 005 41 (USD A/C), 06685 062541 002 94 (AED A/C)
Swift: BNPAUS3NXXX (USD), BNPAAEADXXX (AED)

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ORACLE

Spotlight on Support Services & Special Offers

Extended Support puts you in control of your Database, Middleware, and Applications upgrade strategy by providing additional maintenance and upgrades for Oracle Database, Oracle Fusion Middleware, and Oracle Applications for an additional fee. For more information contact Oracle per the General Information section above or click the Learn more about Extended Support button below.

> Learn more about Extended Support

Are you looking to *reduce your application management costs* while improving the performance and security of your on premises Oracle Applications? With Oracle Managed Applications Unlimited you can realize these benefits with no upfront costs and a smooth transition of your business critical Oracle applications to Oracle Cloud.

> Learn more about Oracle Advanced Customer Services

Limited-time Free Training from Oracle University

Announcing Free Oracle Cloud Infrastructure (OCI) Training. Oracle is committed to upskilling employees, customers and communities with relevant, hands-on cloud computing skills training. To expand on that commitment, we're now providing free, unlimited access to our entire catalog of expert created digital OCI training. Advance your career by staying competitive on the latest cloud technology; upskill the enterprise workforce with relevant cloud computing skills that help drive innovation and growth. Visit https://education.oracle.com/learn/oracle-cloud-infrastructure/pPillar_640 for more details and to get started on you free training journey today.

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