



مصرف لبنان
BANQUE DU LIBAN

Procurement Unit

Number: 11486

Beirut April 29, 2024

Purchase Order

Subject: ITMC-Oracle Linux & Oracle VM Service renewal order - From 3/03/2024 till 2/3/2025

Messrs.: Oracle Systems Limited

Please be notified that your offer (support service number: 20781734) dated 19/3/2024 regarding the technical support services for Oracle Linux & Oracle VM from 3/0/2024 to 2/3/2025, is approved by Banque du Liban for the amount of // 18,856.28 \$ // (only eighteen thousand, eight hundred fifty-six US dollars, and 28 cents)

Note: Offer attached

Regards,

Acting Director for Purchasing Unit BDL


Joseph Assaf



Oracle Systems Limited
Dubai Internet City

Oracle Building No. 5
Sheikh Zayed Road
PO Box 500099

Dubai
United Arab Emirates

19-Mar-24

Dear Issam Hajj Ali

A support service renewal is expired or about to expire.

The technical support services for support service number 20781734 will expire, or have expired on 2-Mar-24.

Renewing these services is easy. Just click the Quick Checkout button below and complete your renewal online. Once your renewal is completed, the new Support Period for these services will begin on the start date listed for this renewal in your My Support Renewals and will be provided through the end date as shown for this renewal in your My Support Renewals. A renewal order containing all of the information about your renewal is also attached for your reference. So that there is no interruption in these services, please complete your renewal on or before 26-Mar-24. You can see and manage all of your support service renewals anytime on My Support Renewals by clicking the Manage Your Renewals button below.

[Quick Checkout](#)

[Manage Your Renewals](#)

To log into My Support Renewals, you will need your username and password:

Your Oracle.com username is: **IHAJJALI@BDL.GOV.LB**
New Customer? Forgot your password? [Reset](#).

If you are unable to complete your renewal on My Support Renewals, you can complete your renewal by following the instructions in the attached renewal order. So that there is no interruption in these services, please complete your renewal on or before 26-Mar-24. If applicable, the attached renewal order may include technical support services that you have requested to order that are in addition to the technical support services that you are renewing.

Have a question about your renewal? Call 91-204893016 or email Oracle at sangam.gesha@oracle.com.



TECHNICAL SUPPORT SERVICES RENEWAL ORDER

GENERAL INFORMATION

OFFER EXPIRATION		ORACLE: Oracle MEO	
Support Service Number:	20781734	Oracle Contact Information: Sangam Gesha	
Offer Expires:	26-Mar-24	Telephone: 91-204893016 Fax: Email: sangam.gesha@oracle.com	
CUSTOMER: Banque Du Liban			
CUSTOMER QUOTE TO		CUSTOMER BILL TO	
Account Contact:	Issam Hajj Ali	Account Contact:	Issam Hajj Ali
Account Name:	Banque Du Liban	Account Name:	Banque Du Liban
Address:	Masraf Loubnan Street BEYROUTH Lebanon	Address:	Information Technology Masref Loubnan Street Masref Loubnan Building A LB 11-5544 Fourth Beirut Lebanon
Telephone:	1 750000	Telephone:	1-750000
Fax:		Fax:	
E-mail:	ihajjali@bdl.gov.lb	E-mail:	ihajjali@bdl.gov.lb

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please take a minute to make sure the email information entered above is correct. Your email address is particularly important because Oracle may email You certain notices about technical support services. If You need to make any changes to the Customer information above, You can either login to your [My Support Renewals](#) account and select "Update Quote to Information" to edit Your "Quote To" information and You can edit Your "Bill To" information at check out. Alternatively, this information can be updated by providing Your current information along with Your support service number 20781734, to Oracle per the General Information section above.

SERVICE DETAILS

Oracle Linux and Oracle VM Service Offering(s)						
Service Level: Oracle Linux Premier Limited Support						

Service Description	CSI #	Qty	Metric	Start Date	End Date	Price
Oracle Linux Premier Limited support service available for systems with no more than 2 physical CPUs per system	23460263	12	System	3-Mar-24	2-Mar-25	18,856.28

Oracle Linux and Oracle VM Service Offering(s) Fees: USD 18,856.28

Total Price: USD 18,856.28

Plus applicable tax

NOTES

- If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable service offering ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.