



Oracle MEA

Oracle Building, No. 6  
Sheikh Zayed Road  
PO Box 500099  
Dubai  
United Arab Emirates

*new  
private*

16-Feb-23

Dear Rabih Zeineddine

A support service renewal is expired or about to expire.

The technical support services for support service number 3294476 will expire, or have expired on 26-Jan-23.

Renewing these services is easy. Just click the Quick Checkout button below and complete your renewal online. Once your renewal is completed, the new Support Period for these services will begin on the start date listed for this renewal in your My Support Renewals account and will be provided through the end date as shown for this renewal in your My Support Renewals account. A renewal order containing all of the information about your renewal is also attached for your reference. So that there is no interruption in these services, please complete your renewal on or before 23-Feb-23. You can see and manage all of your support service renewals anytime on My Support Renewals by clicking the Manage Your Renewals button below.

**Quick Checkout**

**Manage Your Renewals**

To log into My Support Renewals, you will need your username and password:

Your Oracle.com username is: **RZEINEDDINE@BDL.GOV.LB**  
New Customer? Forgot your password? [Reset](#).

We want to make renewing your Oracle technical support services even easier. The technical support services in this renewal can be enrolled in Auto Renew. With Auto Renew, the Support Period will be automatically extended for an additional Support Period unless you cancel the services within the timeframes listed in the renewal order or on My Support Renewals. If you opt in to Auto Renew, we will let you know before your Support expires that the Support Period will be automatically extended. Then you will simply be invoiced for the additional Support Period. To opt in to Auto Renew for the technical support services included in this renewal, please select the Auto Renew option while checking out this renewal on [My Support Renewals](#).

[Learn more about Auto Renew](#)

If you are unable to complete your renewal on My Support Renewals, you can complete your renewal by following the instructions in the attached renewal order.

Have a question? Call 27214007248, [Chat on My Support Renewals](#), or [Request Assistance](#).



## TECHNICAL SUPPORT SERVICES RENEWAL ORDER

### GENERAL INFORMATION

<b>OFFER EXPIRATION</b>		<b>ORACLE: Oracle MEO</b>
<b>Support Service Number:</b>	3294476	<b>Oracle Contact Information:</b> Oracle Premier Support Digital Renewal Center
<b>Offer Expires:</b> 23-Feb-23		
		<b>Call:</b> 27214007248 <b>Chat:</b> <a href="#">Chat on My Support</a> <a href="#">Renewals</a> <b>Request Assistance:</b> <a href="#">Click to Request Assistance</a>
<b>CUSTOMER:</b> Banque Du Liban		
<b>CUSTOMER QUOTE TO</b>		<b>CUSTOMER BILL TO</b>
<b>Account Contact:</b>	Rabih Zeineddine	<b>Account Contact:</b> Rabih Zeineddine
<b>Account Name:</b>	Banque Du Liban	<b>Account Name:</b> Banque Du Liban
<b>Address:</b>	IT Stock, IT Store Room Masref Loubnan Street Masref, Building A LB Beirut 11-5544 Lebanon	<b>Address:</b> Information Technology Masref Loubnan Street Masref Loubnan Building A LB 11-5544 Fourth Beirut Lebanon
<b>Telephone:</b>	1 750000	<b>Telephone:</b> 1-750000
<b>Fax:</b>		<b>Fax:</b>
<b>E-mail:</b>	rzeineddine@bdl.gov.lb	<b>E-mail:</b> rzeineddine@bdl.gov.lb

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please take a minute to make sure the email information entered above is correct. Your email address is particularly important because Oracle may email You certain notices about technical support services. If You need to make any changes to the Customer information above, You can either login to your [My Support Renewals](#) account and select "Update Quote to Information" to edit Your "Quote To" information and You can edit Your "Bill To" information at check out. Alternatively, this information can be updated by providing Your current information along with Your support service number 3294476, to Oracle per the General Information section above.

## SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Crystal Enterprise/BusinessObjects Enterprise for Oracle Governance,Risk, and Compliance Concurrent Access License (bundles of 5) (Mfr is Business Objects SA Third Party Program)	16181675	1		FULL USE	27-Jan-23	26-Jan-24	0.00
Crystal Reports for Oracle Governance, Risk, and Compliance for Unlimited Users (Mfr is Business Objects SA Third Party Program)	16181675	1		FULL USE	27-Jan-23	26-Jan-24	0.00
Hyperion Performance Scorecard Plus - Application User Perpetual	16181675	25		FULL USE	27-Jan-23	26-Jan-24	1,194.12
Oracle Advanced Security - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	1,373.26
Oracle Application Access Controls for E-Business Suite for Oracle Application Access Controls Governor - Monitored User Perpetual	16181675	40		FULL USE	27-Jan-23	26-Jan-24	477.65
Oracle Application Access Controls Governor - Monitored User Perpetual	16181675	40		FULL USE	27-Jan-23	26-Jan-24	2,137.49
Oracle Application Integration Architecture Foundation Pack - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	5,493.00
Oracle Audit Vault Server - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	6,866.26
Oracle Business Intelligence Suite Enterprise Edition Plus - Named User Plus Perpetual	16181675	50		FULL USE	27-Jan-23	26-Jan-24	5,970.64
Oracle Database Enterprise Edition - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	5,672.11
Oracle Database Vault - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	2,746.51
Oracle Data Masking Pack - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	1,373.27
Oracle Financials Accounting Hub - Employee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	20,897.24
Oracle Financials - Application User Perpetual	16181675	10		FULL USE	27-Jan-23	26-Jan-24	2,743.50

**Program Technical Support Services**

**Service Level: Software Update License & Support**

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Financials Intelligence - Application User Perpetual	16181675	10		FULL USE	27-Jan-23	26-Jan-24	2,743.50
Oracle Fusion Governance, Risk, and Compliance Intelligence - Application User Perpetual	16181675	40		FULL USE	27-Jan-23	26-Jan-24	10,974.05
Oracle Governance, Risk, and Compliance Manager - Application User Perpetual	16181675	40		FULL USE	27-Jan-23	26-Jan-24	10,974.05
Oracle HR Intelligence - Employee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	17,314.87
Oracle Human Resources - Employee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	22,091.38
Oracle Hyperion Financial Data Quality Management Adapter Suite - Application User Perpetual	16181675	25		FULL USE	27-Jan-23	26-Jan-24	895.59
Oracle Hyperion Financial Data Quality Management - Application User Perpetual	16181675	25		FULL USE	27-Jan-23	26-Jan-24	4,328.71
Oracle Hyperion Planning Plus - Application User Perpetual	16181675	25		FULL USE	27-Jan-23	26-Jan-24	5,224.32
Oracle iLearning - Trainee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	6,209.48
Oracle Internet Application Server Enterprise Edition - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	4,179.45
Oracle Internet Developer Suite - Named User Plus Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	692.59
Oracle iRecruitment - Employee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	8,955.97
Oracle Label Security - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	1,373.26
Oracle Learning Management - Trainee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	12,538.34
Oracle Payroll - Employee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	26,867.90
Oracle Performance Management - Employee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	12,538.34
Oracle Project Costing - Application User Perpetual	16181675	5		FULL USE	27-Jan-23	26-Jan-24	1,371.75
Oracle Project Planning and Control - Application User Perpetual	16181675	25		FULL USE	27-Jan-23	26-Jan-24	4,321.26
Oracle Project Portfolio Analysis - Application User Perpetual	16181675	10		FULL USE	27-Jan-23	26-Jan-24	4,116.77

Program Technical Support Services							
Service Level: Software Update License & Support							
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Projects Intelligence - Application User Perpetual	16181675	10		FULL USE	27-Jan-23	26-Jan-24	2,743.50
Oracle Self-Service Human Resources - Employee Perpetual	16181675	2000		FULL USE	27-Jan-23	26-Jan-24	4,776.50
Oracle SOA Suite for Oracle Middleware - Processor Perpetual	16181675	2		FULL USE	27-Jan-23	26-Jan-24	6,866.26
Oracle Tutor - Application User Perpetual	16181675	10		FULL USE	27-Jan-23	26-Jan-24	340.32
Oracle WebLogic Suite - Named User Plus Perpetual	16181675	20		FULL USE	27-Jan-23	26-Jan-24	1,074.71

**Program Technical Support Fees:** **USD** **230,457.92**

**Total Price:** **USD** **230,457.92**

Plus applicable tax

#### NOTES

- If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

#### OPT IN TO AUTO RENEW

We want to make renewing Your Oracle support services even easier. The technical support services in this renewal can be enrolled in Auto Renew. With Auto Renew, the Support Period will be automatically extended for an additional Support Period. If You opt in to Auto Renew, You will be automatically invoiced and won't have to continue to accept the renewal for these services year after year. More information about Auto Renew is in the Technical Support Services section below.

You will be given the option to enroll the technical support services in this renewal in Auto Renew going forward when You accept this renewal on [My Support Renewals](#). If You are unable to renew online but would still like the technical support services in this renewal to be Auto Renewed going forward, please follow the instructions in the Renewal Processing section below.

مديرية المعلوماتية
تدقيق الملف
اسم الموظف: / سعيد جعفر
التوقيع: /
التاريخ: 20/2/2023

مديرية المعلوماتية
تدقيق الملف
اسم الموظف: /
التوقيع: /
التاريخ: /