

REQUIREMENTS:

Renewal of MIC1's Privilege Management licenses as per the below:

Item	Part No	Description	Qty
Avecto for Desktops From 01-01-2024 till 31-12-2024			
1	PMDD-ESS-GPEPMAC	Privilege Management for Desktops - PM & App Control - Group Policy Edition - ESS from January 1st, 2024 - December 31, 2024	100
Item	Part No	Description	Qty
Avecto for Servers From 01-01-2024 till 31-12-2024			
1	PMWD-ESS-GPEPMAC	Privilege Management for Win Server - Privilege Management & Application Control - GPO Edition ESS from January 1st, 2024 - December 31, 2024	80

Start Date: January 01st, 2024

End Date: December 31st, 2024

Bidder's offer should also include:

- 1 Proactive support
 - 1.1 On site visit or remote checkup
 - 1.2 Health check of the configurations, performance, access rights, Logs, analysis of detected threats and anomalies, malfunctioning resolution, recommendation for remediation strategies etc.
 - 1.3 Software updates & maintenance and various interventions such as the development of new policies/rules
- 2 Incident Response
 - 2.1 On top of the BeyondTrust Support, a local, 24x7 on-site presence is required
- 3 Local Support SLA
 - 3.1 Advanced support including: 1 hour response time for production down during working hours
 - 3.2 Advanced support including: 2 hours response time for high priority issues during working hours
 - 3.3 Advanced support including: 12 hours response time for standard issues during working hours

Eligible bidders should be certified BeyondTrust resellers in Lebanon.

Bidder's offer should be sent in a sealed envelope to the below address:

Parallel Towers, Block A - 17th floor, near Freeway Center, Dekwaneh, Beirut

The sealed envelope should contain the following:

- Signed commercial offer encompassing solely prices and commercial terms and conditions.
- A CD/USB containing: unpriced BoQ and complete solution offer **without pricing**.
- Bidder's company name should not be included on the sealed envelope.
- The RFQ subject should be written on the sealed envelope.