

25505
مستوفي رسم وغرامة جامع ماليا
تاريخ 11.52564/2018
قيمة الرسم : 349.050.000
قيمة الغرامة : 349.050.000
الجموع :
فقط بالنقد
بشروط
المراقب
المبنى
المبنى

Hyper Convergent Infrastructure (HCI) and Enterprise Network Attached Storage (NAS) Platforms - Purchase of Products and Services Contract of Adherence

This Hyper Convergent Infrastructure (HCI) and Enterprise Network Attached Storage (NAS) Platforms - Purchase of Products and Services Contract of Adherence (Hereinafter referred to as the "Contract of Adherence") is made and entered into by and between:

Mobile Interim Company No.2 S.A.L., a company incorporated at the Beirut Trade Register under number /1000382/, and registered at the Lebanese Ministry of Finance under the number /291711/, electing domicile at Beirut Central Building, Bloc B, Fouad Chehab Avenue, Bachoura Region, Beirut, Lebanon.

(Hereinafter referred to as "MIC2")

AND

Middle East Technology for Consultancy and Services (MET-CS) S.A.L., a company incorporated at the Baabda Trade Register under number /2022719/, and registered at the Lebanese Ministry of Finance under the number /2406099/, electing domicile at CAP Center, 6th Floor, Kaslik Main Road, Sarba Region, Jounieh, Lebanon, represented in this Contract of Adherence by its Chairman General Manager Mr. Ibrahim Fayez Ghassan.

(Hereinafter referred to as the "Supplier")

Each of the two parties is hereinafter referred to as a "Party" and collectively as the "Parties".

Preamble:

Whereas, MIC2 is operating the second mobile network for the account and for the benefit of the Republic of Lebanon, and is in need to purchase a Hyper Convergent Infrastructure (HCI) platform and an Enterprise Network Attached Storage (NAS) platform (Hereinafter both referred to as the "Platforms") including their related hardware, software and licenses (Hereinafter referred to as the "Products"), in addition to their related services being installation, training, maintenance and support (Hereinafter altogether referred to as the "Services"), in order to modernize its data center;

To this effect MIC2 has announced for a Request for Proposal (Hereinafter referred to as the "RFP") to select the best supplier to supply and provide the Platforms including the Products and Services, whereas at the outcome of the abovementioned Request for Proposal, Supplier (Middle East Technology for Consultancy and Services (MET-CS) S.A.L.) was selected to supply and provide MIC2 by the Platforms including the Products and Services as detailed in specifications, prices and fees, time frame within the submitted Proposal(s) by the Supplier to MIC2 as a response to the RFP upon which the Supplier was selected as the winner; and according to the terms and conditions of this Contract of Adherence including its Service Level Agreement annexed hereto as Schedule (1), and to the terms and conditions of the RFP General Document and its Appendices issued by MIC2 at the time of the RFP;

MIC2 and Supplier wish by the present Contract of Adherence to set out the terms and conditions upon which Supplier shall supply and provide the Platforms including the Products and Services to MIC2;

NOW THEREFORE, in consideration of the above, it is hereby mutually agreed between the Parties as follows:

1. The Entire Contract of Adherence

The Preamble above, any Schedule annexed hereto and any Purchase Order issued under this Contract of Adherence shall form an integral part of this Contract of Adherence.

2. Scope of the Contract of Adherence

Supplier undertakes to supply and provide MIC2 by the Platforms including the Products and Services as detailed in specifications, prices and fees, time frame within the submitted Proposal(s) by the Supplier to MIC2 as a response to the RFP upon which the Supplier was selected as the winner; and according to the terms and conditions of this Contract of Adherence including its Service Level Agreement annexed hereto as Schedule (1), and to the terms and conditions of the RFP General Document and its Appendices issued by MIC2 at the time of the RFP.

3. Order of the Platforms including the Products and Services

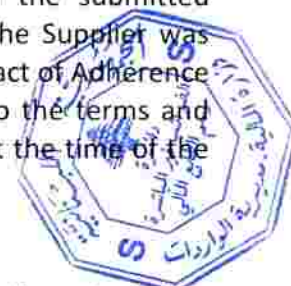
3.1. MIC2 shall issue a written Purchase Order(s) to the Supplier to order the Platforms including the Products and Services (Hereinafter referred to as the "Purchase Order(s)").

3.2. The Purchase Order(s) shall be forwarded by MIC2 to Supplier through an email on the following email address: joelle.jabra@met-cs.com

4. Supply and Provision of the Platforms including the Products and Services

4.1. Supplier undertakes to supply and provide the Platforms including the Products and Services as ordered by MIC2 in the relevant Purchase Order(s) issued under this Contract of Adherence.

The term "supply and provide" shall mean the timely supply of the Products and the satisfactory and timely provision of the Services.



A
IG

The term **"Preliminary Acceptance Certificate (PAC)"** shall mean a preliminary certificate issued by MIC2 evidencing that the Products and Services have been supplied and provided without being accepted yet by MIC2.

The term **"Final Acceptance Certificate (FAC)"** shall mean a certificate issued by MIC2 evidencing that the Products and Services have been totally supplied and provided to and accepted by MIC2.

- 4.2. Supplier undertakes and warrants that the Platforms including the Products and Services supplied and provided under this Contract of Adherence are:
- Conforming to all MIC2's required specifications, prices and fees, time frame as defined in the submitted Proposal(s) by the Supplier to MIC2 as a response to the RFP upon which the Supplier was selected as the winner and/or in each of the relevant Purchase Order(s) issued under this Contract of Adherence including its Service Level Agreement annexed hereto as Schedule (1), and to the terms and conditions of the RFP General Document and its Appendices issued by MIC2 at the time of the RFP.
 - Free of any defect whether apparent or hidden.
- 4.3. A penalty amounting to 0.5% of the total amount of each of the relevant Purchase Order(s) shall be applied on Supplier to the benefit of MIC2 for each five (5) calendar days of delay in the supply and provision of the Products and Services.
- Such penalty amount shall be cumulative and shall be automatically deducted by MIC2 from the amount due to Supplier without the need for any legal claim or action, however it shall not exceed in no event an amount of 10% of the relevant delayed Purchase Order(s), whereas in such case (exceeding 10 %) the provisions of Article (8.2) and Article (8.3) herein shall apply.

5. Warranty, Liability, Indemnity and Infringement

- 5.1. Supplier warrants at its own cost and liability that the Platforms including the Products and Services are timely supplied and provided under this Contract of Adherence and conforming to the specifications, prices and fees, time frame listed in the submitted Proposal(s) by the Supplier to MIC2 as a response to the RFP upon which the Supplier was selected as the winner and/or in the relevant Purchase Order(s) placed by MIC2, and timely executed under the terms and conditions of this Contract of Adherence including its Service Level Agreement annexed hereto as Schedule (1), and to the terms and conditions of the RFP General Document and its Appendices issued by MIC2 at the time of the RFP.
- 5.2. Supplier warrants to comply with all data privacy laws and regulations in Lebanon, and to this effect Supplier undertakes to implement appropriate technical and organizational measures to protect any and all data against unauthorized or unlawful processing and against accidental loss, destruction or damage, and hereby warrants and undertakes that any processed data must be only in connection and necessary need to the execution of its obligations under this Contract of Adherence and as admitted by its terms and conditions.

- 5.3. Supplier, its assigned personnel, and any of its employees involved directly or indirectly in the supply and provision of the Platforms including the Products and Services shall be individually and jointly responsible for the terms and conditions of this Contract of Adherence.
- 5.4. Supplier is solely and fully responsible for its assigned personnel, their remuneration, allowances, compensations, work hazards and emergencies, and any other rights and obligations that might arise during or in the occasion of their relationship with MIC2. Supplier must carry an insurance policy covering all his staff working on site during and in the occasion of the supply and provision of the Platforms including the Products and Services as well as damages caused by the Supplier's work on site.
- 5.4. Supplier shall, at its sole expense, defend any suit based upon a claim or cause of action and satisfy any judgment that may be rendered against MIC2 resulting from the works done under this Contract of Adherence.
- 5.5. Supplier will be held liable and shall indemnify MIC2:
- For any death or personal injury resulting from the acts, misconduct, negligence and/or omission of Supplier Authorized Personnel, employees or agents or contracting parties. Supplier undertakes to settle all damages to any party whatsoever resulting therefrom without any restriction.
 - For any physical damage to the tangible property of MIC2 to the extent it is caused by the acts, misconduct, negligence and/or omission of Supplier Authorized Personnel.
 - For any damage and/or loss of revenue or traffic caused to MIC2 or MIC2's existing network, for which MIC2 may be liable to the Republic of Lebanon or to any third party, whether such damage and/or loss arises out of any omission, neglect or default of Supplier during or in connection with the supply and provision of the Platforms including the Products and Services.
 - Against any claim, demand, proceeding, damage, cost, charge or expense whatsoever in respect thereof or in relation thereto.
- 5.6. Supplier shall defend MIC2 against any claim that the Platforms including the Products and Services may infringe on a patent or copyright, granted or registered in the Lebanese Territories, provided that MIC2 promptly notifies Supplier of the said claim. Supplier shall have the sole control of the defense and all the related settlement negotiations, and MIC2 shall provide the Supplier by the information and needed assistance for the defense of such claims, all on the Supplier's full expense and responsibility.
- Supplier must indemnify and hold MIC2 harmless from any payment which by final judgments in such suits may be assessed against MIC2 on account of such infringement and shall pay resulting settlements, costs and damages finally awarded against MIC2 by a court of law.

6. Prices and Fees, Invoicing, Payment, Down Payment Guarantee, Performance Bond

6.1. Prices and Fees

The prices and fees for the Platforms including the Products and Services to be supplied and provided under this Contract of Adherence shall be determined by MIC2 in each of the relevant Purchase Order(s) issued under this Contract of Adherence and must comply with the prices and fees as listed in the submitted Proposal(s) by the Supplier to MIC2 as a response to the RFP upon which the Supplier was selected as the winner.

6.1.1. Supplier undertakes to adhere to the prices and fees for the Platforms including the Products and Services as listed in the submitted Proposal(s) by the Supplier to MIC2 as a response to the RFP upon which the Supplier was selected as the winner, all through the term of this Contract of Adherence, and must not amend for any reason whatsoever all through the term of this Contract of Adherence unless by reduction where possible.

6.1.2. The prices and fees for the Platforms including the Products and Services as defined in Clause (6.1.) herein above shall constitute all the financial entitlements of Supplier from MIC2 for the Platforms including the Products and Services to be supplied and provided under this Contract of Adherence, and shall include all expenses that may be incurred by Supplier in this regards.

6.2. Invoicing

6.2.1. Invoicing for the Products (hardware - software - licenses) and for the services (installation and training)

The ordered Products (hardware - software - licenses) and the related ordered services (installation and training) by MIC2 under this Contract of Adherence must be invoiced in full that is 100 % of the amount of the issued Purchase Order(s), only upon the issuance of MIC2 to the Final Acceptance Certificate (FAC).

6.2.2. Invoicing for the Maintenance and Support Services

The ordered maintenance and support services by MIC2 under this Contract of Adherence must be invoiced on an annual equal quarterly basis installments to be issued by the Supplier at the end of each quarter.

6.3. Payment

MIC2 shall settle any invoice issued under this Contract of Adherence within sixty (60) days from the date of its receipt and acceptance by MIC2, through wire bank transfer to the Supplier's following bank account details:

Bank Name: Banque Libano-Francaise S.A.L.

Branch: Jounieh Branch

Account Holder: MET-CS SAL

Account Number: 017804569004422

IBAN: LB75001000000017804569004422

Account Currency: LBP

SWIFT Code: BLFSLBBX

6.4. The Down Payment Guarantee

Upon the issuance of any Purchase Order(s) to the Supplier under this Contract of Adherence, the Supplier must submit a Down Payment Bank Guaranty in fresh currency to the order and for the benefit of MIC2, the said Down Payment Guaranty must represent 100 % (plus VAT in case applicable) of the amount of the down-payment under the relevant Purchase Order(s), and must be issued by an accredited Lebanese qualified Bank listed on the Lebanese Central Bank list of Banks, or by a foreign bank that have received a credit rating of at least a "prime" investment grade (BBB or above), to guarantee the down-payment made by MIC2 as per the relevant Purchase Order(s).

The said Down Payment Guarantee shall provide that the issuing bank guarantees (jointly and severally with the Supplier) the payment of the amount of the Down Payment Bank Guarantee to MIC2 upon MIC2's first request, without any objection or reservation or delay.

The said Down Payment Guarantee shall remain valid until the full supply and provision of the Platforms including the Products and Services ordered under the relevant Purchase Order(s).

The form and content of the said Down Payment Guarantee to be pre-approved by MIC2 prior to its issuance.

6.5. The Performance Bond

Within fifteen (15) days from issuing any Purchase Order(s) to the Supplier under this Contract of Adherence, the Supplier shall provide MIC2 with an "on first demand" irrevocable Performance Bond in an amount equals to 10 % of the amount of the relevant Purchase Order(s) it guarantees, to be issued by an accredited Lebanese qualified Bank listed on the Lebanese Central Bank list of Banks, or by a foreign bank that have received a credit rating of at least a "prime" investment grade (BBB or above).

The said Performance Bond shall provide that the issuing Performance Bond guarantees (jointly and severally with the Supplier) the payment of the amount of the Performance Bond to MIC2 upon MIC2's first request, without any objection or reservation or delay.

The Guarantor shall guarantee the **timely, faithful and satisfactory supply and provision** of the Supplier to all of its obligations under this Contract of Adherence.

The Supplier shall bear all costs in relation to the issuance and provision of the said Performance Bond.

The said Performance Bond shall remain valid and effective from the date of issuance of the relevant Purchase Order(s) up to the date MIC2 issues the respective Final Acceptance Certificate (FAC).

The form and content of the said Performance Bond to be pre-approved by MIC2 prior to its issuance.

7. Taxes, Duties and Levies

Either party shall be liable for the taxes, duties, levies and other fiscal charges imposed on it by the Laws and regulations in Lebanon including the stamp duty.

In case the Supplier is a foreign company, it shall be liable for all applicable taxes and duties levied outside the Lebanese Territories in relation to this Contract of Adherence, as well as for the non-resident tax imposed by the Lebanese fiscal authorities on foreign companies doing business in Lebanon, therefore the amount corresponding to the Non-Resident Tax prescribed by the fiscal laws in Lebanon as well as the stamp duty will be deducted from the amount due to be paid by MIC2 to Supplier under this Contract of Adherence.

8. Term and Termination

8.1. This Contract of Adherence shall be effective as of the date of its signature herein below (the "Effective Date") and shall remain valid for Four (4) years thereafter.

8.2. This Contract of Adherence and/or any Purchase Order issued under it shall be terminated without any liability whatsoever on MIC2 under the provisions of Article (33) of the Public Procurement Law Number 244/2021 dated 19/07/2021, having Article (40) of the said Law to apply herein as well.

The damages in such case and for any case of termination shall be determined to the favor of MIC2 under the terms of the last section of Article (33) of the said Public Procurement Law.

Supplier hereby announces and declares its total awareness of the terms and conditions of the said Articles.

8.3. If at the time of expiry or early termination of this Contract of Adherence, the Products and Services ordered by MIC2 as per a given Purchase Order have not been totally supplied and provided, then this Contract of Adherence shall be deemed extended until the full supply and provision of the Products and Services, and MIC2 shall nonetheless retain its right to request Supplier to pay compensation for such delayed supply and provision if the delay is due to Supplier's default.

9. Relationship of the Parties

9.1. The relationship of the Parties established by this Contract of Adherence shall be solely that of independent contractors. Nothing contained in this Contract of Adherence shall be construed to make one party the agent for the other or partner of the other for any purpose. Neither Party shall by virtue of this Contract of Adherence have the right or authority to act for, or to bind the other in any way, or to sign the name of the other, or to represent that the other is in any way responsible for its acts and omissions.

9.2. This Contract of Adherence shall not produce any legal or material obligations upon MIC2 towards third parties beyond the scope of MIC2's relationship with Supplier. Any Party who has not signed this Contract of Adherence is not a party thereto.

10. Non-exclusivity

This Contract of Adherence is not exclusive towards any of its Parties, therefore either Party shall have the right to contract other third parties for same or similar services covered by this Contract of Adherence.

11. Confidentiality

11.1. Supplier shall keep in strict confidence and shall use all reasonable endeavors to bind all of its executives, employees, agents and personnel to keep in strict confidence all the information/documents/correspondence received, or which it obtains or to which it has access directly or indirectly from MIC2 in connection with this Contract of Adherence and shall not in any time disclose such information/documents/correspondence to any third party or make use of any such information/documents/correspondence for any purpose other than as required to execute the object of this Contract of Adherence.



Handwritten signature in blue ink.

Handwritten initials 'IG' in blue ink.

Supplier is aware that MIC2 is entitled to disclose any information/documents/correspondence relating to this Contract of Adherence to the Republic of Lebanon represented by the Ministry of Telecommunications without obtaining Supplier's approval.

- 11.2.** The confidentiality provisions contained in this Article (11) shall survive the termination or expiration of this Contract of Adherence.

12. Assignment

Supplier shall not assign this Contract of Adherence, totally or partially, or any right or obligation hereunder without the prior written consent of MIC2.

However, MIC2 shall have the right to assign, transfer or purport all of its rights and obligations under this Contract of Adherence to the Republic of Lebanon or any of its designees, having given Supplier prior written notice of such assignment but without having to obtain its consent prior to such assignment.

For the avoidance of doubt, Supplier irrevocably agrees to grant MIC2 the right to assign and/or transfer and further undertakes not to challenge or oppose any such transfer or assignment provided that the Assignee shall be responsible to

Supplier for any of the obligations, liabilities, debts or charges of any kind relating to this Contract of Adherence and in existence as at the date of any such assignment.

13. Applicable Law and Dispute Resolution

- 13.1** Both Parties agree that the Lebanese Laws and regulations shall apply to any litigation arising out of the application or interpretation of this Contract of Adherence.

- 13.2** Disputes arising in connection with this Contract of Adherence shall be settled by the competent courts of Law in Beirut.

14. Force Majeure

- 14.1** Neither Party is liable for delay or failure to perform any of its obligations under this Contract of Adherence insofar as the performance of such obligation is prevented by a force majeure event. Each Party shall notify the other Party of the occurrence of such a force majeure event and shall use all reasonable endeavors to continue to perform its obligations hereunder for the duration of such force majeure event.

In case force majeure event exceeded two (2) months period, whether continuously or intermittently, either Party has the right to immediately terminate this Contract of Adherence by means of written notice without bearing any liability whatsoever. In such case, MIC2 shall pay to Supplier the part of the terminated Purchase Order which have been fully supplied, provided and accepted by MIC2.

- 14.2** For the purposes of this Contract of Adherence, a force majeure event means any event, which is unpredictable, beyond the reasonable control of the Party liable to affect performance and external to this Party, always as defined by the Lebanese Laws and Regulations.

15. Waiver

Waiver of any provision herein shall not be deemed a waiver of any other provision herein, nor shall waiver of a breach of any provision of this Contract of Adherence be construed as a continuing waiver of other breaches of the same or other provisions of this Contract of Adherence.

16. Notices

Both Parties have elected domicile at the addresses mentioned beside their respective names in the preamble. Any written notification made to these addresses shall be considered valid unless any Party has notified the other in writing of any change in said address.

IN WITNESS WHEREOF, the Parties have caused this Contract of Adherence to be executed in Beirut with effect as of 28/7/2026 ("Effective Date") by their respective authorized representatives in two originals copies each Party keeping one original.

For and on behalf of
Mobile Interim Company No. 2 S.A.L.

Karim Bek Salaam
Chairman General Manager



Nibal Matta Salameh
Chief Financial Officer



For and on behalf of
Middle East Technology for Consultancy and Services
(MET-CS) S.A.L.

Ibrahim Fayez Ghassan
Chairman General Manager


MET-CS
Middle East Technology for Consultancy and Services

SCHEDULE (1)

SERVICE LEVEL AGREEMENT (SLA)

MAINTENANCE AND SUPPORT SERVICES PACKAGE

The maintenance and support services package includes the following:

- Single point of contact through Supplier's Helpdesk.
- Supplier's Service Account Manager.
- Notification of software updates and patches.
- Bug fixes.
- Release updates.
- Patches installation.
- Updates to firmware and licensed software.
- On-Site hardware problem diagnosis and resolution.
- Monthly preventive maintenance.
- Semi-annual system performance analysis and tuning.
- Annual Support Plan.
- Coverage 7 days a week, 24 hours a day.

The maintenance and support services package is provided as per the following:

- For P1 (Critical/Emergency) incidents:
Response time is 1 hour as of the escalation through a phone call or an email.
Restoration time is 3 hours as of the said escalation.
Resolution time 6 hours as of the said escalation.
- For P2 (Major) incidents:
Response time is 3 hours as of the escalation through a phone call or an email.
Restoration time is 6 hours as of the said escalation.
Resolution time 24 hours as of the said escalation.
- For P3 (Non service impacting) incidents:
Restoration time is 24 hours as of the escalation through a phone call or an email.
Resolution time is 5 calendar days as of the said escalation.
- For P4 (other types) incidents:
Restoration time is 8 hours as of the escalation through a phone call or an email.



SUPPORT INFRASTRUCTURE

The Supplier's Helpdesk provides a convenient one-stop support contact 24 hours a day, 7 days a week. MIC2 may request maintenance and support services via communication channels as per the problem escalation procedure herein below to ensure that it get instant access to maintenance and support services.

Supplier must make available a 24 hours customer service hotline: +961 76 760090.
For queries, problems, comments, MIC2 shall call the said hotline number to be connected with someone who will immediately assist or take information and have a specialist call back.

Service Delivery Procedure

The Supplier's Helpdesk is the first point of contact for any problem, queries, and/or advice associated with the maintenance and support services provided.

MIC2 shall contact the Helpdesk for any support service related to any component of the solution implemented.

The Supplier's Helpdesk is manned by a dedicated coordinator who receives MIC2 service requests and records any problem on the Helpdesk system. A systematic procedure, described below, ensures that the relevant Support Services staff is notified immediately to take all necessary remedial actions.

Problem Reporting

The Supplier's Helpdesk is operational 24 hours a day, 7 days a week.

The Supplier's Helpdesk coordinator assigns a Helpdesk Reference (HDR) Number that is given to MIC2 for reference and follow-up. Depending on the problem, the Supplier's Helpdesk coordinator classifies the problem and assigns it to the appropriate support staff.

The following information must be provided by MIC2 at time of logging the call at the Supplier's Helpdesk:

- Name.
- Location.
- Telephone Number.
- Equipment Type.
- Full description including any error codes and messages.

PRIORITY DEFINITION

Priority 1 - High Priority

An acute problem for a group of users of the system, or all users of the system, causing a major interruption to normal business activities, typically:

- Main system unavailable.
- Major communication node failure or multiple node failure.
- Major degradation in system performance.
- Network failure.
- Application software or one of its major modules unavailable.
- Virus report.
- Security incident involving suspected improper access to information system.

Problems categorized as Priority 1 require a rapid response with a sustained effort to make a temporary correction that reduces the negative effect on normal operations, until a permanent correction can be implemented.



Priority 2 - Medium Priority

A problem causing concern to a user of the system or a small group of users of the system and affecting normal business activities, where no suitable alternative is available, typically:

- Minor communication node failure with no alternative available.
- Minor degradation in system performance.
- Application programs failing to fulfill any part of the specifications.

Priority 3 - Low Priority

A problem causing minor concern to a user of the system but not seriously affecting business activities, or a more serious problem but where an alternative is available, typically:

- A peripheral device failure with alternative available.
- Personal Computers (PCs)/Terminal failure with alternative available.
- Minor communication node failure with alternative available.
- Application module unavailable with alternative available.

Priority 4 - Non-Urgent

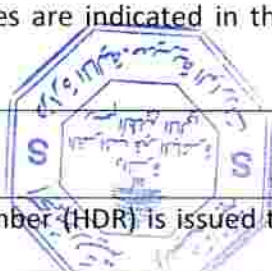
A request to carry out work or improve or change a service at a later time, typically:

- Request for enhancements to application functionality.
- Requests to move equipment.
- Consultancy queries.
- Usage queries.

Progress against all calls is reviewed by the Supplier's Helpdesk coordinator on a daily basis and, where appropriate, progress information related to MIC2. For Priority 1 and 2 calls, feedback is given every 2 hours.

PROBLEM LIFE CYCLE

At any point in time the problem will have a status value which indicates, in general terms, the point in its life cycle that the problem has reached. These status values are indicated in the following table:



Status	Life Cycle Point
Open	Call is logged and Supplier's Helpdesk Reference Number (HDR) is issued to MIC2
In-Hand	A Supplier service engineer has taken charge of the problem for investigation
Sign-Off	Problem has been resolved, awaiting confirmation from MIC2 that the problem has been satisfactorily resolved
Waiting	Whenever an action needs an external resource support thus in such case the problem shall be classified as low priority

PROBLEM ESCALATION PROCEDURE

Whenever a problem is logged at the Supplier's Helpdesk, after initial assessment, it is classified and assigned a priority, as described above, and according to the classification and impact assigned to the appropriate Supplier's support staff. The Supplier's support staff must call MIC2 who reported the problem for further clarification on the problem. The Supplier's support staff first tries to solve the problem over the phone, if this is not possible he attends to the problem on-site.

The first-line support staff are capable of resolving most problems at MIC2's sites.

If the above is not feasible, a systematic procedure ensures that problems are escalated immediately to second-line support staff for expert advice and assistance.

In order that problems are fixed as quickly as possible and so that there is a satisfactory level of awareness of problems that remain outstanding, levels of escalation apply. This ensures that, as problems remain unresolved, the status of the problem is visible to increasingly higher levels of MIC2. Supplier's Helpdesk coordinator investigates the problem to ensure that sufficient resources are allocated to resolve it.

Note that these procedures do not apply to problems with a status of 'Waiting'. These are problems that are no longer impacting service.

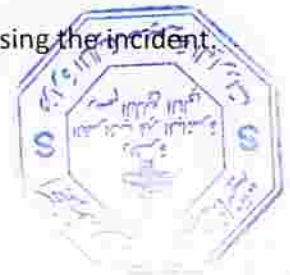
Waiting calls are monitored separately to ensure that they do not remain at this status for an unnecessarily long time.

PROBLEM RESOLUTION

Once a problem is resolved to the satisfaction of MIC2, an incident report is generated by the Supplier and signed by MIC2.

The Supplier's Helpdesk Coordinator will close the incident only when MIC2's signed incident report is received.

Once the problem is closed, the status is changed to Cleared, effectively closing the incident.



MIDDLE EAST TECHNOLOGY FOR CONSULTANCY & SERVICES S.A.L.



HCI AND NAS

Financial

Reference Number: MET-CS/FP/MIC 2/INFRA/I-107 v1.0

Ref: ISS-26-00001

Submitted to:

MOBILE INTERIM COMPANY 2 S.A.L

MIC2



Handwritten signature/initials
IG

Contact Information

Name	Title	Email	Mobile
Ghassan Abou Khalil	Deputy General Manager	ghassan.aboukhalil@met-cs.com	+961 3 009045
Fouad Azar	Business Development Manager	fouad.azar@met-cs.com	+961 3 862625



Table of Contents

FINANCIAL SUMMARY	3
TERMS AND CONDITIONS	8



FINANCIAL SUMMARY

3 Years TCO - Summary Table

3 Years TCO	Year 1	Year 2	Year 3	Total 3 years
HCI Purchase (Capex)	\$482,800.00	\$0.00	\$0.00	\$482,800.00
NAS Storage including Backend Switches (Capex)	\$234,100.00	\$0.00	\$0.00	\$234,100.00
VMware Subscription Licenses for HCI (Capex)	\$219,850.00	\$0.00	\$0.00	\$219,850.00
Software Licenses (Capex)	\$0.00	\$0.00	\$0.00	\$0.00
Other Hardware (TOR Switches) (Capex)	\$38,250.00	\$0.00	\$0.00	\$38,250.00
Implementation Services (Opex)	\$0.00	\$0.00	\$0.00	\$0.00
Hardware Support/ Maintenance (Opex)	\$0.00	\$0.00	\$0.00	\$0.00
VMware Support (Opex)	\$0.00	\$0.00	\$0.00	\$0.00
Other Opex	\$0.00	\$0.00	\$0.00	\$0.00
Trainings	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal per Year (Excluding VAT)	\$975,000.00	\$0.00	\$0.00	\$975,000.00

Detailed Pricing Table

#	Part Number	Description	Qty	Total Price
Dell VXRail System HCI including 3 Years Support				
4x VxRail P670F, All Flash Node, each includes:				
1	210-BBGT	VxRail P670F, All Flash	1	\$482,800.00
2	329-BDWH	PSNT Info	1	
3	379-BENB	vSAN Node	1	
4	384-BDPY	VxRail PV670/F/N, S670 Firmware Lock	1	
5	321-BGYN	2.5" Chassis with up to 24 HDDs (SAS/SATA/NVMe), 4x2.5" Rear HDDs (SAS/SATA)	1	
6	325-BDYT	VxRail 2U Bezel V2	1	
7	338-BZXK	Intel Xeon Gold 6330 2G, 28C/56T, 11.2GT/s, 42M Cache, Turbo, HT (205W) DDR4-2933	1	
8	338-BZXK	Intel Xeon Gold 6330 2G, 28C/56T, 11.2GT/s, 42M Cache, Turbo, HT (205W) DDR4-2933	1	
9	379-BDCO	Additional Processor Selected	1	
10	370-AFNV	3200MT/s LRDIMMs	1	
11	370-BBQK	128GB LRDIMM, 3200MT/s, Quad Rank - HCI	16	
12	345-BEPV	800GB SSD SAS ISE, MU, up to 24Gbps 512e 2.5in Hot-Plug, AG Drive	3	
13	400-BQSZ	1.92TB SSD SATA Read Intensive 6Gbps 512 2.5in Hot-plug AG Drive, 1 DWPD - HCI	12	
14	330-BBVY	VxRail P670F, Riser Config 5, 2A+4B, 2x8FH, 2x16LP	1	
15	540-BCRX	Broadcom 57504 Quad Port 10/25GbE, SFP28, OCP NIC 3.0	1	
16	461-AAIG	Trusted Platform Module 2.0 V3	1	
17	770-BBBQ	ReadyRails Sliding Rails	1	
18	770-BDRQ	Cable Management Arm, 2U	1	
19	450-AKKS	Dual, Hot-Plug, Power Supply, 1100W MM (100-240Vac) Titanium, Redundant (1+1)	1	
20	450-AADY	C13 to C14, PDU Style, 10 AMP, 6.5 Feet (2m), Power Cord	2	
21	470-ACEW	Dell Networking, Cable, SFP28 to SFP28, 25GbE, Passive Copper Twinax Direct Attach Cable, 5 Meter	4	
22	379-BDSR	No GPU Enablement	1	
23	379-BDTB	4x2.5 Rear Storage	1	
24	750-ACOM	Fan Foam, HDD 2U	1	
25	683-23521	Certified Deployment Partner T2	1	
26	389-DZXU	PowerEdge R750 CE, CCC, Marking	1	
27	389-DZXV	Dell/EMC label (BIS) for 2.5" Chassis	1	
28	379-BDSW	SAS/SATA/NVMe Capable Backplane	1	
29	481-BBFG	PowerEdge R750 Shipping Material	1	
30	379-BDTF	2.5 Chassis	1	
31	329-BHKH	VxRail P670F Branding	1	
32	329-BHMS	R750 Motherboard with Broadcom 5720 Dual Port 1Gb On-Board LOM, Ti	1	
33	412-AAVB	Heatsink for 2 CPU configuration (CPU greater than or equal to 165W)	1	
34	370-AAIP	Performance Optimized	1	
35	780-BCQR	C43, No RAID	1	

36	405-AAXY	Dell HBA355i Controller Front	1	
37	750-ADED	Front PERC Mechanical Parts, for 2.5" x24 SAS/SATA Chassis	1	
38	403-BCMB	BOSS-S2 controller card + with 2 M.2 480GB (RAID 1)	1	
39	470-AERS	BOSS Cables and Bracket for R750 (4x2.5" Rear)	1	
40	385-BBQV	iDRAC9, Enterprise 15G	1	
41	379-BCQY	iDRAC Group Manager, Disabled	1	
42	379-BCSG	iDRAC, Legacy Password	1	
43	379-BCRB	DHCP with Zero Touch Configuration	1	
44	750-ADGJ	Very High Performance Fan x6	1	
45	350-BBYX	No Quick Sync	1	
46	387-BBEY	No Energy Star	1	
47	350-BCFZ	P670F Luggage Tag	1	
48	634-CJRH	VxRail Software 7.0.481 Factory Install	1	
49	379-BDYQ	No Transformational License Agreement	1	
50	634-BYOZ	VxRail HCI System Software, A	2	
51	634-BWZR	VxRail HCI System Software, Capacity Drive, 1.92TB	12	
52	634-BYMF	VxRail HCI System Software Memory, 128GB	16	
53	631-ADCU	PV670/S670 Shipping, EMEA1	1	
54	631-AACK	No Systems Documentation, No OpenManage DVD Kit	1	
55	800-BBDM	UEFI BIOS Boot Mode with GPT Partition	1	
56	709-BECW	Parts Only Warranty 36 Months, 36 Month(s)	1	
57	199-BMSG	Partner Support-L3 Support with Next Business Day Parts and Remote Monitoring Initial, 36 Month(s)	1	
Training Dell VXRail HCI (FOC)				
1	TRNG	Dell VXRail HCI Training Course - 4 Seats	1	-
Total Dell VXRail System HCI including 3 Years Support				\$482,800.00
Broadcom VMware Cloud Foundation (VCF) for the HCI System 3-Year Subscription Licenses				
4x VxRail Software - VMware VCF 3-Years Subscription Licenses				
1	VCF-CLD-FND-A	VMware Cloud Foundation	224	\$219,850.00
Total Broadcom VMware Cloud Foundation (VCF) for the HCI System 3-Year Subscription Licenses				\$219,850.00
Dell PowerScale Isilon NAS Storage including 3 Years Support				
4x H700 - 60TB (15x4TB)/1.6TB SSD Node				
1	210-AZUO	H700 - 60TB (15x4TB)/1.6TB SSD	1	
2	400-BMOK	1.6TB SSD	1	
3	590-TFHH	2x100GbE (QSFP28) Back-end W/O OPTICS	1	
4	590-TFBK	2x25GbE (SFP28) W/O OPTICS	1	
5	407-BCLU	Transceiver/Optic/SFP28/SR/25Gbe/Qty 2	1	
6	683-23520	Certified Deployment Partner T1 or Distributors	1	
7	709-BDXM	Parts Only Warranty 36 Months, 36 Month(s)	1	
8	199-BKBQ	Partner Support-L3 Support with Next Business Day Parts and Remote Monitoring Initial, 36 Month(s)	1	
				\$234,100.00

1x Base Chassis - Normal H-Series			
1	210-BBKN	Base Chassis - Normal H-Series	1
2	709-BDXL	Parts Only Warranty 36 Months, 36 Month(s)	1
3	199-BKBQ	Partner Support-L3 Support with Next Business Day Parts and Remote Monitoring Initial, 36 Month(s)	1
2x PowerScale S5232F Dell Networking Switch			
1	210-BCUZ	S5232F Dell Networking Switch ROW	1
2	631-ABXS	User Documentation EMEA 1	1
3	750-ACVZ	Dell Switch Field Installation Kit for S5232	1
4	528-CSYU	OS10 Enterprise Software, S5232F	1
5	709-BDXY	Parts Only Warranty 36 Months, 36 Month(s)	1
6	199-BJZY	Partner Support-L3 Support with Remote Monitoring Initial, 36 Month(s)	1
4x PowerScale Hybrid OESW Virtual Base			
1	210-BBWD	PowerScale Hybrid OESW Virtual Base	1
2	149-BBGQ	OneFS Base License H7 2-8TB Tier 3=ID	1
3	149-BBGN	OneFS Capacity H7 Tier 3=CB	60
4	487-BEBS	Partner Support L3 OneFS Hybrid Software Support-Maintenance, 36 Month(s)	1
4x PowerScale Hybrid ADDSW Virtual Base			
1	210-BCEP	PowerScale Hybrid ADDSW Virtual Base	1
2	151-BBGV	SmartQuotas Base License Bundle H7 Tier 3 =ID	1
3	151-BBHF	SnapShotIQ Base License Bundle H7 Tier 3 =ID	1
4	151-BBID	Enterprise Bundle H7 Tier 3 =ID	1
5	151-BBIS	SmartConnect Base License Bundle H7 Tier 3 =ID	1
6	151-BBHH	SnapShotIQ Capacity License Bundle H7 Tier 3 =CB	60
7	151-BBIT	Enterprise Bundle Capacity H7 Tier 3=CB	60
8	151-BBJH	SmartConnect Capacity License Bundle H7 Tier 3 =CB	60
9	151-BBJR	SmartQuotas Capacity License Bundle H7 Tier 3 =CB	60
10	151-BBIK	SyncIQ Base License H7 Tier 3 =ID	1
11	151-BBHQ	SyncIQ Capacity License H7 Tier 3=CB	60
12	151-BBEH	HDFS for OneFS	1
13	487-BDZM	Partner Support L3 Additional Software Support-Maintenance, 36 Month(s)	1
1x Accessories Virtual Base - VI			
1	210-AYYS	Accessories Virtual Base - VI	1
2	450-AJHP	PWCRD KIT for Normal Chassis	1
3	470-AEGI	CABLE QSFP28 100Gb Pass Copper DAC 3M	2
1x Cables & Others Virtual Base			
1	210-AXLU	Cables & Others Virtual Base	1
2	407-BBXX	Dell Networking Transceiver, 25GbE SFP28 SR, No FEC, MMF, Duplex LC	8
3	470-ACLK	Dell Networking Cable, OM4 LC/LC Fiber Cable, (Optics required), 5 Meter	8
Training PowerScale Isilon NAS (FOC)			
1	TRNG	PowerScale Isilon NAS Training Course - 4 Seats	1
Total Dell PowerScale Isilon NAS Storage including 3 Years Support			\$234,100.00

Dell TOR Switches Including 3 Years Support**2x Dell S5248F-ON TOR Switch**

1	210-APFB	Dell S5248F-ON Switch, 48x25GbE SFP28, 4x100GbE QSFP28, 2x100GbE QSFP-DD, PSU to IO, 2xPSU	1	\$38,250.00
2	631-ABXT	User Documentation EMEA 2	1	
3	450-ABOV	European 220V Power Cord	2	
4	470-ACTP	Dell Networking Cable, 200GbE QSFP28-DD Passive Direct Attach Cable, No FEC, 0.5 Meter	1	
5	407-BDDG	Dell Networking Transceiver SFP+ 1/10GBASE-T 30m, rate-adaptive	8	
6	470-BBCX	Dell Networking, Cable, SFP28 to SFP28, 25GbE, Passive Copper Twinax Direct Attach Cable, 3 Meter	8	
7	709-13025	Base Warranty	1	
8	709-17022	90 Day SW Bug Fixes Support Media Replacement	1	
9	709-17023	1Yr Parts only - Minimum Warranty (Emerging Only)	1	
10	710-73324	Info Sku stating 3rd Party O/S will be warranted by vendor	1	
11	199-16119	1Yr Partner Support-L3 Support with Advance Parts Replacement Upgrade	1	
12	199-16120	Yr2-3 Partner Support-L3 Support with Advance Parts Replacement Extension	1	
13	487-14703	3 Years Partner Support L3 OS10 Enterprise Software Support-Maintenance	1	
14	991-10021	Consolidation Fee ESG	1	
15	634-BRUN	OS10 Enterprise, S5248F-ON	1	
Total Dell TOR Switches Including 3 Years Support				\$38,250.00

Dell World Event (FOC)

1	DWE	Dell World covering the 3 Years Contract Validity - 3 Seats	1	-
TOTAL VALUE (EXCLUDING VAT)				\$975,000.00
VAT 11%				\$107,250.00
TOTAL VALUE (INCLUDING VAT)				\$1,082,250.00
One Million Eighty-Two Thousand Two Hundred Fifty US Dollars				



TERMS AND CONDITIONS

- Currency:** All prices are quoted in USD. VAT included.
- Price Coverage:** The prices above include freight shipping and customs clearance.
- Delivery:** HW: 6-8 weeks upon signed PO;
SW (Broadcom VMware Licenses): 1 week upon signed PO.
- Payment:** For Hardware including 3 Years Warranty Support: 100% upon the issuance of MIC2 to the Final Acceptance Certificate (FAC).
For Broadcom VMware 3-Year Subscription License: 100% upon the issuance of MIC2 to the Final Acceptance Certificate (FAC).
VAT in LBP According to the Government Regulations at the Time of Invoice.
- Support:** 3 Years Dell & Broadcom Back-to-Back with MET-CS Premier Support.
- PS:** Installation and Configuration are provided free of charge.
- Validity:** This proposal is valid for 3 Months
- Remarks:** Any other needed products, items, or services will be quoted separately.



ايصال تحصيل

26-84-11152564

رقم المعاملة 25505

2026	سنة التكاليف
تحصيل / ضرائب غير مباشرة	نوع الضريبة
رسم طابع مالي	الباب
امر قبض	نوع الجدول
1823273	رقم الجدول
28/07/2026	تاريخ الجدول

منطقة التحصيل	بيروت الموحدة
---------------	---------------

البلدة	رقم المراقب
2026	سنة الإيرادات

رقم المكلف
291711

رقم العقار	القسم

يرجى ان تكتبوا من موبايل انتريم كومياني رقم ٢ ش.م.ل

تفصيل المبلغ	القيمة
خزينة	349,050,000
غرامة تحقق	0
مجموع الضريبة	349,050,000
غرامة تحصيل	0
فائدة التحصيل	
طابع	100000
المجموع النهائي	349,150,000

0	نزل مبلغ الخزينة بقيمة
0	نزلت غرامة التحقق بقيمة
0	خفضت غرامة التحقق بقيمة
0	خفضت غرامة التحصيل بقيمة

ملاحظة: يرجى إبراز هذا الايصال لدي كل مراجعة

مبلغ وقدره ثلاثمائة وتسعة وأربعون مليون ومائة وخمسون ألف ليرة لبنانية فقط لا غير

بموجب امانة أو عملية رقم 28/07/2026 تاريخ

ايضاحات عامة عن عقد اتفاق بقيمة 00/٩٧٥,٠٠٠ دا

اعد في

الاسم علي قاسم سلامي
التوقيع
التاريخ

04/08/2026

صالح للدفع لغاية

349,150,000

X

بيروت

26-84-11152564

ايصال تحصيل

موبايل انتريم كومياني رقم 2 ش.م.ل

ثلاثمائة وتسعة وأربعون مليون ومائة وخمسون ألف ليرة لبنانية فقط لا غير

349,150,000

2026/07/29

20118

2026/07/27

859845

تاريخ

رقمه أمين الصندوق: النيس معوض

المصرف المسحوب عليه

(2) رقم عملية القبض

وصلني من

وفق التحصيل ادناه فقط

(3) نقداً

(4) شك

المجموع

مين الصندوق

في بنك البحر المتوسط

التوقيع

