

Service Order - IP Transit

Evolution/Upgrade/Downgrade

SOF Reference 2025-1266-SO

Shall supersede and replace SOF reference 2024-0773-SO

LD017445, LD022918,
LD022919, LD017580,
LD020520, LD020521,
LD016538

LD Number

1. Operator Information

Commercial Contact	Eng. Elie Ghazal Procurement Director	Company Name Final operator name Operator Profile AS Number	Ogero ISP
Title		Phone	+96178 885556
Address	OGERO P.O. Box 11-1226, 2070 Bir Hassan, Beirut, Sporting City Street	Cell. Phone	
ZipCode / City	Beirut	E-mail	eghazal@ogero.gov.lb
Country	Lebanon		

Data Protection Contacts

Contact details of the Operator's Data Protection Officer are:

Contact details in case of encrypted Notification of a Personal Data Breach are:

Fault Management (NOC)

Group Name	Khaled Dsouki	Email	kdasouki@ogero.gov.lb
Phone	961 70 825 710	Working hours	

2. Orange Information

Commercial Contact	Ahmed Negm Data Sales Director, ME	Phone	
Title		Cell Phone	+971505263347
Address	Dubai Silicon Oasis, Techno HUB 2	E-mail	ahmed.negm@orange.com
ZipCode / City	Dubai		
Country	United Arab Emirates		

Internal references

Operator reference (Carrier ID)	LBN01
Feasibility Study	FS-17995

Parties Initials

Offer Selection - IP Transit

3. Customer Profile

ISP

Reset

4. Offer ISP

Choose

IP Transit Essential [ISP]

not Selected

Connectivity - Regional Routes

Add new POP

Choose

IP Transit Dynamic [ISP]

Selected

Connectivity – All Internet Routes

Option : DDoS Protection

Add new POP

YES

Service Order - IP Transit

PoP n°
Status

5.1 Service Description

Lead Time to Deliver	<input type="text" value="30"/>	Working days from T0	<input type="text" value="T0 : LOA provided by Operator"/>																																													
Delivery comment																																																
<p>Port description</p> <table> <tr> <td>Interface Type :</td> <td>Quantity</td> <td><input type="text" value="4"/></td> <td><input type="text" value="GE (100 Gbps)"/></td> </tr> <tr> <td>Access Rate</td> <td colspan="3"><input type="text" value="100"/></td> </tr> <tr> <td>Connectivity</td> <td colspan="3"><input type="text" value="All routes"/></td> </tr> <tr> <td colspan="4"><input type="text"/></td> </tr> </table> <p>IP Access Information</p> <table> <tr> <td colspan="2" style="text-align: center;">Orange PoP</td> <td style="text-align: center;">Operator PoP</td> </tr> <tr> <td>Access</td> <td><input type="text" value="100ge"/></td> <td>Address <input type="text" value="MRS1 digital reality 40 Av. Roger Salengro, 13003 Marseille, France"/></td> </tr> <tr> <td>Position Port</td> <td><input type="text" value="Main Access Port"/></td> <td>ZipCode / City <input type="text" value="Marseille"/></td> </tr> <tr> <td>Optics/Transceiver required</td> <td><input type="text" value="LX"/></td> <td>Country <input type="text" value="France"/></td> </tr> <tr> <td colspan="2"> <p>Service delivery site details</p> <table> <tr> <td>Data Center</td> <td><input type="text" value="MRS2 digital reality"/></td> </tr> <tr> <td>Address</td> <td><input type="text" value="136 Chemin du Littoral, 13015 Marseille"/></td> </tr> <tr> <td>ZipCode / City</td> <td><input type="text" value="13015/marseille"/></td> </tr> <tr> <td>Country</td> <td><input type="text" value="France"/></td> </tr> <tr> <td>Room / Floor</td> <td><input type="text" value="MRS2"/></td> </tr> <tr> <td>Contact Name</td> <td><input type="text"/></td> </tr> <tr> <td>Phone</td> <td><input type="text"/></td> </tr> </table> </td> <td></td> </tr> </table>				Interface Type :	Quantity	<input type="text" value="4"/>	<input type="text" value="GE (100 Gbps)"/>	Access Rate	<input type="text" value="100"/>			Connectivity	<input type="text" value="All routes"/>			<input type="text"/>				Orange PoP		Operator PoP	Access	<input type="text" value="100ge"/>	Address <input type="text" value="MRS1 digital reality 40 Av. Roger Salengro, 13003 Marseille, France"/>	Position Port	<input type="text" value="Main Access Port"/>	ZipCode / City <input type="text" value="Marseille"/>	Optics/Transceiver required	<input type="text" value="LX"/>	Country <input type="text" value="France"/>	<p>Service delivery site details</p> <table> <tr> <td>Data Center</td> <td><input type="text" value="MRS2 digital reality"/></td> </tr> <tr> <td>Address</td> <td><input type="text" value="136 Chemin du Littoral, 13015 Marseille"/></td> </tr> <tr> <td>ZipCode / City</td> <td><input type="text" value="13015/marseille"/></td> </tr> <tr> <td>Country</td> <td><input type="text" value="France"/></td> </tr> <tr> <td>Room / Floor</td> <td><input type="text" value="MRS2"/></td> </tr> <tr> <td>Contact Name</td> <td><input type="text"/></td> </tr> <tr> <td>Phone</td> <td><input type="text"/></td> </tr> </table>		Data Center	<input type="text" value="MRS2 digital reality"/>	Address	<input type="text" value="136 Chemin du Littoral, 13015 Marseille"/>	ZipCode / City	<input type="text" value="13015/marseille"/>	Country	<input type="text" value="France"/>	Room / Floor	<input type="text" value="MRS2"/>	Contact Name	<input type="text"/>	Phone	<input type="text"/>	
Interface Type :	Quantity	<input type="text" value="4"/>	<input type="text" value="GE (100 Gbps)"/>																																													
Access Rate	<input type="text" value="100"/>																																															
Connectivity	<input type="text" value="All routes"/>																																															
<input type="text"/>																																																
Orange PoP		Operator PoP																																														
Access	<input type="text" value="100ge"/>	Address <input type="text" value="MRS1 digital reality 40 Av. Roger Salengro, 13003 Marseille, France"/>																																														
Position Port	<input type="text" value="Main Access Port"/>	ZipCode / City <input type="text" value="Marseille"/>																																														
Optics/Transceiver required	<input type="text" value="LX"/>	Country <input type="text" value="France"/>																																														
<p>Service delivery site details</p> <table> <tr> <td>Data Center</td> <td><input type="text" value="MRS2 digital reality"/></td> </tr> <tr> <td>Address</td> <td><input type="text" value="136 Chemin du Littoral, 13015 Marseille"/></td> </tr> <tr> <td>ZipCode / City</td> <td><input type="text" value="13015/marseille"/></td> </tr> <tr> <td>Country</td> <td><input type="text" value="France"/></td> </tr> <tr> <td>Room / Floor</td> <td><input type="text" value="MRS2"/></td> </tr> <tr> <td>Contact Name</td> <td><input type="text"/></td> </tr> <tr> <td>Phone</td> <td><input type="text"/></td> </tr> </table>		Data Center	<input type="text" value="MRS2 digital reality"/>	Address	<input type="text" value="136 Chemin du Littoral, 13015 Marseille"/>	ZipCode / City	<input type="text" value="13015/marseille"/>	Country	<input type="text" value="France"/>	Room / Floor	<input type="text" value="MRS2"/>	Contact Name	<input type="text"/>	Phone	<input type="text"/>																																	
Data Center	<input type="text" value="MRS2 digital reality"/>																																															
Address	<input type="text" value="136 Chemin du Littoral, 13015 Marseille"/>																																															
ZipCode / City	<input type="text" value="13015/marseille"/>																																															
Country	<input type="text" value="France"/>																																															
Room / Floor	<input type="text" value="MRS2"/>																																															
Contact Name	<input type="text"/>																																															
Phone	<input type="text"/>																																															

6.1 Transmission additional information

Type of Operator Access Link Required	<input type="text" value="Access link provided by customer"/>	Same previous port
		<input type="text" value="No"/>

Internal references	
Operator reference (Carrier ID)	<input type="text" value="LBN01"/>
Feasibility Study	<input type="text" value="FS-17995"/>

Parties Initials

Service Order - IP Transit

PoP n°
 Status

5.2 Service Description

Lead Time to Deliver	<input type="text" value="30"/>	Working days from T0	T0 : CAA provided by Operator
		Delivery comment	T0=LOA and CAA provided by operator
Port description Interface Type : <input type="text" value="Quantity"/> 1 <input type="text" value="GE (100 Gbps)"/> Access Rate <input type="text" value="100ge"/> Connectivity <input type="text" value="All routes"/> IP Access Information <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> Orange PoP Access <input type="text" value="100ge"/> Position Port <input type="text" value="Main Access Port"/> Optics/Transceiver required <input type="text" value="LR"/> </div> <div style="width: 45%;"> Operator PoP Address <input type="text" value="78, Bd du Sablier, 13008 MARSEILLE CLS IMEWE"/> ZipCode / City <input type="text" value="Marseille"/> Country <input type="text" value="France"/> </div> </div> Service delivery site details <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> Data Center <input type="text" value="MRS1 digital reality"/> Address <input type="text" value="digital reality 40 Av. Roger Salengro, 13003 Marseille, France"/> ZipCode / City <input type="text" value="13003"/> Country <input type="text" value="France"/> Room / Floor <input type="text" value="MRS1"/> Contact Name <input type="text"/> Phone <input type="text"/> </div> </div>			

6.2 Transmission additional information

Type of Operator Access Link Required	<input type="text" value="Backhaul"/>	Same previous port <input type="checkbox"/>
		No <input type="checkbox"/>

Internal references

Operator reference (Carrier ID)	<input type="text" value="LBN01"/>
Feasibility Study	<input type="text" value="FS-17995"/>

Parties Initials

Service Order Open Transit® Internet

Customer Access Link Type: Backhaul

Service Description

	Number of links	Speed	Connector Type	Technology	CHLS / PoP
CHLS (End A)	1	100ge	Optical	WDM	Orange PoP
End B	1	100ge	Optical	WDM	Orange PoP

Termination Details

CHLS (End A)	Submarine Cable	IMEWE	
	Country	France	Cable Assignment n°
End B	Company	MRS1 digital reality	Adress
	Zip Code	13003	City Marseille Country france

Special Conditions

Please fill in this section with any additional useful information
backhaul CLS Marseille IMEWE to MRS1 : 1x100ge

Internal references

Customer reference (Carrier ID) **LBN01**
Feasibility Study **FS-17995**

Parties Initials

7. Billing

<u>Billing</u>	
Currency	USD
Billing Start Date	Handover date
Billing Period	Monthly
Initial term	1 year
Billing Mode	Flat fee

Invoice to be issued in English French

8. Billing & Pricing/Flat fee				
Type of billing	Flat fee			
<u>Billing conditions</u>				
PoP	PoP #	Location	SOF #	LD #

<u>Pricing for</u>	>> PoP list <<
NRC (non recurring charges)	26,000\$
MRC (monthly recurring charges)	112,900\$

8 . DDoS Pricing		
Platform access	NRC (non recurring charges)	MRC (monthly recurring charges)
Mitigations		
<input type="radio"/> Mitigation by unit : « €/ mitigation »		
<input type="radio"/> Mitigation package : « €/ year » Price per mitigation above package: « €/ mitigation »	maximum 20 mitigations per month	
<input checked="" type="radio"/> Mitigation package Extended: « €/ year » Price per mitigation above package: « \$/ mitigation »		
Option BtoB:	The service includes three objects. For the fourth object and each additional object thereafter, additional NRC and MRC per object will apply.	
NRC (non recurring charges)	 	MRC (monthly recurring charges)

9 . Comments		
Contract renewal & upgrade from 700G to 1.2T Capacity Service: IP Transit Dynamic all routes Total Capacity: 12x100G Active: 10x100G & Passive: 2x100G IPT capacity: 1T Global commit (flat rate) IMEWE Backhaul: 6x100G Included Premium access with Adaptative DDoS included Extended mitigations : maximum 20 mitigations per month included B2B objects : 10 objects are included Multi-transit : 2 IGW routers included Term: 1Year Total Pricing for the above bundle: MRC 112,900\$ & NRC 26,000\$ Price per additional mitigation (beyond 20) : \$425 Price per additional B2B object (beyond 10) : \$275 Per Month		

Operator Contact	TONY TARABAY		
Billing Address			
Company	Ogero	Phone	+961 70 820454
Address	OGERO P.O. Box 11-1226, 2070 Bir Hassan, Beirut, Sporting City Street	E-mail	ttarabay@ogero.gov.lb
ZipCode / City	Beirut	Country	Lebanon
Digital invoicing email			No
Headquarter information			
VAT Number			
Company	Ogero	Phone	+961 70 820454
Address	OGERO P.O. Box 11-1226, 2070 Bir Hassan, Beirut, Sporting City Street	E-mail	ttarabay@ogero.gov.lb
ZipCode / City	Beirut	Country	Lebanon

Orange Contact			
Company	Orange Wholesale International	VAT Number	FR 89 380 129 866
Address	6 place d'Alleray, CS 40005	E-mail	data_billing2@orange.com
ZipCode / City	75725 Paris Cedex 15	Country	France

Internal references

Operator reference (Carrier ID)

LBN01

Feasibility Study

FS-17995

Parties Initials

Service Order - IP Transit

SOF reference 2025-1266-SO

11. Payment

Currency	USD
Swift Code	BNPAFRPPPXX
IBAN	FR7630004002740001002393750
Payment term	30 days invoice date

12 . Guarantees

Type of securities

Currency	USD
<input checked="" type="checkbox"/> Credit Limit	<input type="checkbox"/> Bank Guarantee
<input type="checkbox"/> Deposit	USD
	<input type="checkbox"/> PrePayment

Credit decision

The credit limit set to [Company Name from the 'Approval' section] shall be notified by email.

13 . Service Agreement

Orange Framework Agreement Reference

October 2019

Specific Conditions reference

February 2019

The present Service Order Form is expressly governed by the terms and conditions set out in Orange Framework agreement and in the IP Transit Specific Conditions and in the OTI DDoS Protection Specific Conditions and in the Service management & Operations Conditions and in Acceptable Use Policy. Applicable versions of both documents are referred here above. Operator hereby agrees to have received, read and accepted these contractual documents. Operator may contact the Orange WHOLESALE sales team to obtain the contract documents.

Particular conditions to take into account

14 . Particular Conditions

BGP Routing and Prefix Filtering

The Provider reserves the right to filter certain IP prefixes or BGP route announcements at its sole discretion in order to maintain network stability, comply with contractual obligations, or avoid routing traffic through undesired third parties. Such filtering may result in the unavailability of certain destinations or networks. In particular, the Provider reserves the right to filter announcements of the Client's prefixes toward AS3320 if traffic is observed from the Client's network destined to AS3320.

Service Order - IP Transit

Compliance

This article constitutes the entire understanding and agreement between the Parties regarding its purpose and supersedes all other prior written and oral communications regarding this article, and may not be altered, modified, or amended except by a written amendment executed by both parties.

1. The development of Orange and is founded on a set of values and principles outlined for Orange, specifically, in its Code of Ethics and Anti-Corruption Policy, available on the Orange corporate website (www.orange.com or <https://gallery.orange.com/rse#v=d20662f2-c8b6-43ba-ae0b-54fe33bcbd0c>), and for on its own website or upon request.

2. These texts reflect the commitment by the Parties to comply with legal and regulatory provisions linked to their business. In this regard, the parties agree to comply with :

- (i) all legal and regulatory provisions in terms of combatting corruption and influence peddling, notably including, the French criminal code, law no. 2016-1691 of December 9, 2016 regarding transparency, the fight against corruption and the modernization of the economy (the "Sapin 2 Law"), the US Foreign Corrupt Practices Act, the UK Bribery Act, and any other legislation or regulation against corruption which is applicable in connection with this Contract,
- (ii) national, European and international legal and regulatory provisions in terms of international economic sanctions (hereinafter "the Economic Sanctions"), specifically including embargoes, bans and/or restrictions against certain countries, individuals or entities, when applicable, notably those issued by the United Nations, European Union, its Member States or the United States,

(i) and (ii) hereinafter the "Compliance Rules".

3. Each Party represents and warrants that it, its officers, its representatives and its "primary shareholders and/or primary beneficiaries" (defined for the purposes of the Contract as any individual or legal entity which directly or indirectly holds more than 50% of voting rights in one of the Parties, either individually or jointly, or which directly or indirectly controls it, individually or jointly) are not subject to Economic Sanctions.

4. In the event of a modification of the legislative and/or regulatory framework, as well as any judicial decision or any ruling by an authority responsible for enforcing the Compliance Rules which could require an amendment of the Contract in view of the Compliance Rules, the Parties undertake, if this amendment is possible, to discuss it in good faith, and to reach an agreement within one month.

5. Each Party warrants that it :

- has effectively implemented and maintains appropriate prevention, detection and remedial measures, including, with its officers, employees, representatives, and controlled companies involved in the contract fulfillment, notably, in order to comply with the Compliance Rules,
- ensures that its subcontractors, suppliers and other business partners in connection with the Contract agree to comply with the Compliance Rules.

6. Each Party undertakes to:

- promptly grant the other Party's requests in relation to evidence of application of the aforementioned measures at any time,
- inform the other Party of remedial measures put in place to observe the Compliance Rules, if the other Party is aware of an infringement of these Compliance Rules (by itself or any of the aforementioned people) and requests them.

7. If one of the Parties fails to comply with the Compliance Rules and/or the commitments indicated above, the other Party may suspend or terminate the Contract pursuant to the provisions in the "Termination" article of the Contract.

8. No-Russia and no-Belarus Clause

8.1. In accordance with article 12g of EU Regulation N° 833/2014 (introduced by EU Regulation 2023/2878) and with article 8g of Regulation N°765/2006 (introduced by EU Regulation 2024/1865), Customer explicitly guarantees not to sell, export or re-export directly or indirectly any Service supplied under or in connection with the Agreement and this SOF i) to Russia, and/or ii) to Belarus and/or iii) for use in Russia and/or iv) for use in Belarus.

8.2. In addition, in accordance with article 12ga of EU Regulation N° 833/2024 (introduced by EU Regulation 2024/1745), Orange expressly prohibits third-country counterparts as mentioned in this Regulation, from any use of Intellectual Property Rights, trade secrets or other information in connection with items listed in the applicable Regulation and prohibits any sublicense of these intellectual property rights, trade secrets and information, directly or indirectly, to Russia or for use in Russia. In the event of any conflict between this paragraph (2) and any other provision of the Agreement, this paragraph (2) shall prevail over.

8.3. The Customer shall set up and maintain an adequate monitoring mechanism to detect conduct by any third parties further down the commercial chain, including by possible resellers, that would frustrate the purpose of paragraph (1) and/or the purpose of paragraph (2).

8.4. The Customer shall immediately inform Orange about any problems in applying paragraphs (1) or (2) or (3) or including any relevant activities by third parties that could frustrate the purpose of paragraph (1) or (2). The Customer shall make available to Orange information concerning compliance with the obligations under paragraph (1) or (2) or (3) within two weeks of the simple request of such information.

8.5. Any violation of paragraphs (1) or (2) or (3) of Article B shall constitute a material breach of an essential element of the Agreement, and Orange shall be entitled to seek appropriate remedies, such as:

termination of the Agreement or any Service concerned by the said violation, or/and;
a penalty of 5% of the total value of the Agreement or price of the Service exported."

Approval

OperatorSignatureOnly

Between:

Operator	
C [°] Name	
Entity	Ogero Telecom
Name	
Title	
Date	
Signature	

ORANGE	
C [°] Name	
Entity	
Name	
Title	
Date	
Signature	