

TMO — Traffic Management Operation

Lebanon — Vehicle Registration & Driver Licensing RFP

OFFICIAL CLARIFICATIONS AND RESPONSES — Batch 8

The following clarifications are published in response to questions received from prospective bidders during the RFP clarification period, and are read together with the RFP and its issued Addenda Nos. 1, 2 and 3. These responses do not modify the RFP except where they reflect an issued Addendum; in case of discrepancy, the RFP and its issued Addenda prevail.

RM-01 — Similar-project experience

Question: ...we have participated as the implementation party in previous projects, while the operational activities were carried out by the respective government entities. Kindly confirm whether such experience would be considered compliant with the stated requirement.

Authority's response:

Form No. 2 of the RFP (Statement of Similar Projects Executed) defines a 'similar project' as the execution and operation of a system for issuing and managing secure smart cards/documents (e.g., driving licences, vehicle-registration cards or similar secure smart documents). Operation is therefore required for compliance, not execution alone — meaning operation and management of the system across the credential lifecycle (system-level operation: Levels 2–4 and maintenance). Whether the cited experience — implementing the system while a government entity operated it — meets this definition is assessed by the evaluation committee against Form No. 2.

RM-02 — Existing biometric system

Question: It is indicated that the existing biometric system must be utilized. Could you please provide the current brand, model, and version of the existing biometric system?

Authority's response:

Per the issued Addendum No. 2, the new platform supplies its own new fingerprint-matching system and does not integrate with or rely upon the existing one; the existing fingerprint database is fully migrated (including de-duplication). The data needed to size the migration is published in Addendum No. 2 — 978,447 person records, 13,205,948 fingerprints, and a 141 GB existing database.

RM-03 — Existing infrastructure details

Question: We kindly request detailed inventories of all existing infrastructure components to enable proper assessment and determination of their inclusion within our proposal.

Authority's response:

Per Addendum No. 1, this is a pure Greenfield build — no takeover or reuse of the existing/legacy infrastructure (the legacy system remains the Authority's responsibility through to a single cut-over); the contractor proposes and supplies the new platform's infrastructure, sized to the RFP's targets. A detailed inventory of the existing components is not required to prepare the proposal and is not issued; the information needed for data



migration (database schemas, data dictionary) is provided to the awarded contractor at the discovery phase.

RM-04 — PKI and Offline Root CA

Question: Please confirm whether there is an existing PKI setup that must be migrated to a new system. If so, kindly provide the brand, model, and version details of the current PKI.

Authority's response:

The contractor designs, procures, implements, and operates a new Authority-operated PKI (an offline Root CA with HSM-protected Issuing CAs); this is not a migration of an existing PKI.

RM-05 — Card personalization requirements

Question: ...could you please clarify if there is a preferred technology — such as laser engraving or color printing (e.g., DOD or other methods)?

Authority's response:

The cards are polycarbonate and are personalized by laser engraving inside the card body. The same specifications as the existing cards apply; the detailed specifications are withheld per the Annex 8/9 Confidentiality Notes and provided to the awarded contractor post-award.

RM-06 — Information from site visit

Question: Kindly confirm whether this information has already been shared. If so, we would appreciate it if you could provide us with the relevant documents.

Authority's response:

The relevant information has been made available to bidders through the RFP, the issued Addenda Nos. 1 and 2 (including the statistical and equipment publication), and the published clarification batches; further or security-sensitive detail is reserved for the awarded contractor at the discovery phase.

RM-07 — Request for extension of time

Question: ...we kindly request an extension of four (4) weeks beyond the submission deadline.

Authority's response:

The bid-submission deadline has been extended to Wednesday 15 July 2026 by Addendum No. 1; the requested additional time is thereby accommodated. All other procedural deadlines are extended in step with the new deadline.


C. ST. U. Y.