



Mobile Interim Company No.2, MIC2
Att: Messrs. Technology Procurement (MIC2)

Cc: Mrs. Nibal Salameh (MIC2)
Mr. Hassan Dhaini (MIC2)
Mr. Loai Hajaig (MIC2)
Mr. Jacques Salamon (MIC2)
Mrs. Randa Diab (MIC2)
Mr. Walid Badaoui (Invigo)
Mrs. Ibtissam El Hajjar (Invigo)
Mr. Elliot Nehme (Invigo)
Mr. Rami Hamadeh (Invigo)
Mrs. Abir Mahfouz (Invigo)
Mr. Fouad Goraieb (Invigo)

Ref: IGO/PRO/419-1/MM-2026/V3.0

March 18th, 2026

Subject: SMS Welcome Support Renewal Proposal

Messrs. MIC2 Technology Procurement Department,

Following your email subject: "Request for 1 Year Renewal Offer -Welcome SMS Maintenance and Support Services renewal 2026-2027", dated Feb. 26th, 2026, and upon your request, please find below our revised annual support renewal proposal for Welcome SMS SW for year 2026 – 2027 in addition to the SMS Welcome CR.

Should you need any further information, please do not hesitate to contact me.

Best Regards,

1. Pricing

1.1 SMS Welcome SW Support Fees (Silver Support)

Item	Description	Unit Price in FUSD	Duration	Total Price in FUSD
1	SMS Welcome SW Silver Support 5days a week,8hours a day	335	One Year 28/04/26-27/04/27	4 020
Final SMSW SW Silver Support Price in USD Excluding VAT				4,020.00

1.2 SMS Welcome CR

Item	Description	Discounted Unit Price	QTY	Total Price
CR-4186750	List roamers categorized by countries: Generate a new report that includes all the outbound roamers that are currently detected on the smswelcome platform along with the last visited country. The generated report will include only the outbound roamers and will include the country names as defined in the smswelcome database. The countries could be filtered. The file should contain only specific configurable countries. The generated report will be .csv file and includes MSISDN, country (comma separated). The report will be generated every 2 hours and sent using FTPS to an external node.	15 000 USD	1	15 000 USD
Total Price Excluding VAT				15,000.00 USD

2. General Terms and Conditions

2.1 Payment Terms

- For Support: On quarterly basis at the beginning of each quarter in either fresh USD or LBP market rate on the date of payment
- For CR: 100% on Delivery
- Bank Account Details:
Bank Name: SGBL, Lebanon
Swift Code: SGLILBBX
Account Name: INVIGO SAL
Account No. FLBP: 010231387002422
IBAN FLBP: LB64001900000010231387002422
Account No. FUSD: 010231387002840
IBAN FUSD: LB30001900000010231387002840

2.2 Validity

Our offer is valid until March 31st, 2026

2.3 Contact Info

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